

DUNDEE SEAGATE BUS STATION Interchange Audit

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Linking cycling with
public transport

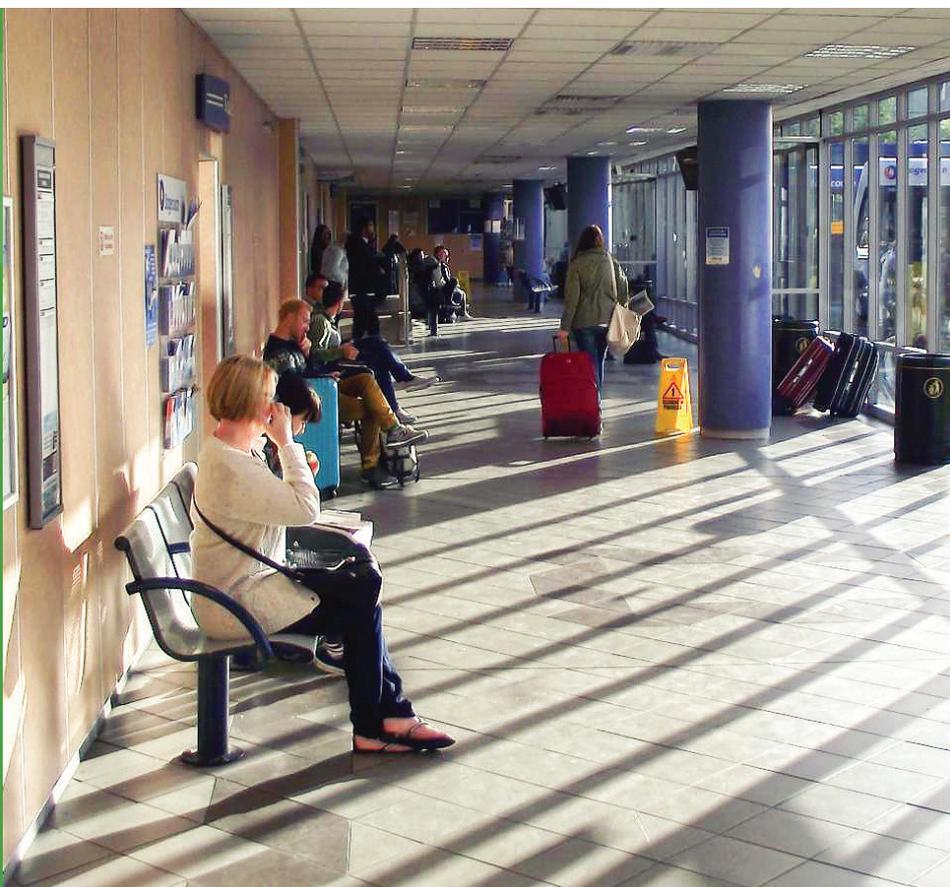


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Introduction

Purpose of the Interchange Audit

Transform Scotland has carried out a series of 'Interchange Audits' to assess how easy it is to combine cycling with other forms of sustainable transport. Railway stations, bus stations, and ferry terminals have been audited and consideration given both to cyclists who might want to park their bike and to those who plan to take their bike with them (for instance on the train or ferry). Each audit has involved an on-the-ground survey using the **Interchange Toolkit** which was developed for this project. The survey considers aspects that could make a cyclist's journey easier or more difficult, starting from the station or terminal approach, through entering, to locating parking or the appropriate boarding point. Features such as signage, suitable routes, and access to facilities have been included. However, the project did not assess cycle carriage (for example, the number of cycle spaces on a train or ferry).



overview of seagate bus station

Seagate Bus Station is the bus station for Dundee, the fourth-largest city in Scotland. Scottish Citylink, Stagecoach, Megabus, and Parks of Hamilton serve the station. It is within 15 minutes walking distance to attractions such as the Frigate Unicorn and the future Victoria and Albert Museum, as well as Abertay University. There are no bus services that allow bicycles on buses therefore this is simply a cycle-to destination for interchange purposes.

Number of passengers Passenger numbers not monitored	Number of stances 9	Local authority area Dundee City Council
Station manager Stagecoach	Services Intercity (mainly Scotland with one standard coach service to/from London), sleeper to/from London, regional	Location Just east of the main pedestrian shopping area in the city centre; the city has a population of 153,990
Number of entrances/exits 4		

References: Mid-2010 Populations Estimates for Settlements and Localities in Scotland (General Records Office Scotland), Stagecoach, National Express

Audit Summary

There was no provision for cyclists whatsoever at this station. Any improvement offering support to cyclists at the bus station would be welcomed, and it is hoped that this might take place in conjunction with the new Waterfront Development.

detailed issues

Signage

- ▶ All on-road approaches to the station were checked and the only sign which gave clear direction to the bus station was located at the East Port Roundabout. At no point was there any cycle-specific signage.

Cycle Parking

- ▶ There were no cycle parking facilities or lockers on-site. One bicycle had been locked to the railings of the station near the bus stances.
- ▶ Station staff were unaware of the location of the closest cycle parking and suggested using a pole or post outside along the road.

Suitable Routes

- ▶ All entrances to the bus station provided level access.
- ▶ The automatic doors into the station were broken on the day of the audit.

Facilities

- ▶ There was no cycle information available at the station, despite National Cycle Network Route 1 running just outside the station. There was also no information on where to hire bicycles within the city or where the closest cycle parking was located.



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